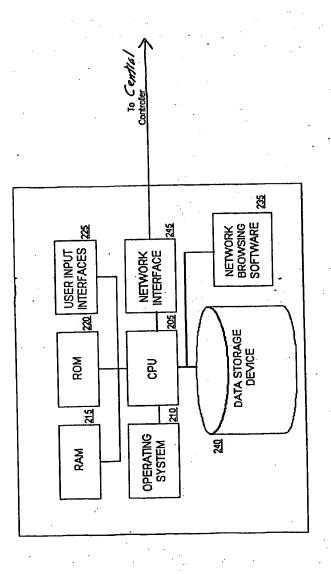


F16. 1



F16. 2

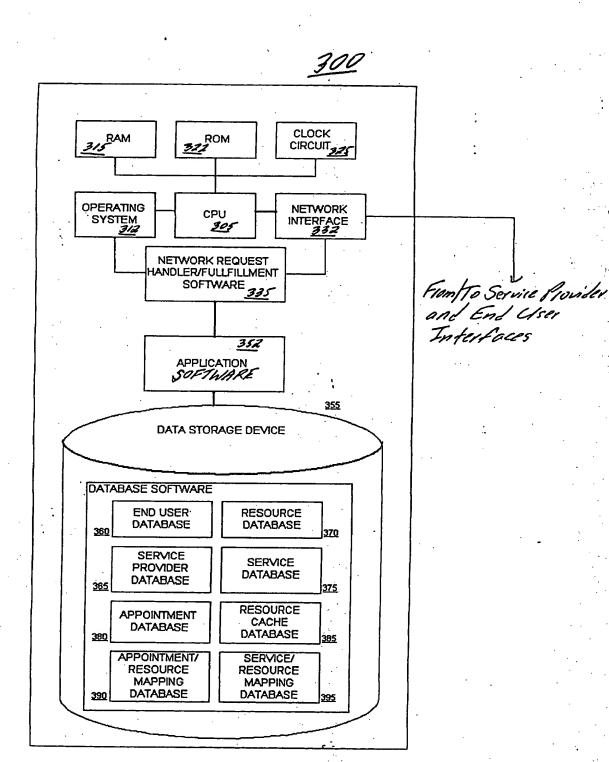


FIG. 3

CN D DSEN / BCC	•	•			2,104 3711 4001	THAN USER POSTAL COUR	
1			END USER FIRST	END USER LAST	END USEK HIME LONE	414	
GAD USER 10	END USER EMAIL	PASSWORD	NAME 408	NAME 410	NAME NAME 414	1 /4	
						110012	;
		evniv 1540 .	eof	Manafu .	•		416
54432	tioe@earthlinknet			: ·		:	
			•			36788	
						colas	
	ir17209@vahoo.com	873KUK3H	Jeff	Joues			. •
X4324							
						10003	
		OSUBB82	Renata	Murta			
5 44325	mm@globa.com					•	
							•

C.N. D. USER 726/2 400

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Jane	- /ade							
SERVICE PROVIDER ID 502	SERVICE PROVIDER EMAIL 504	SERVICE PROVIDER PASSWORD 508	SERVICE PROVIDER TITLE 508	SERVICE PROVIDER TYPE	SERVICE PROVIDER ZIP CODE 512	SERVICE PROVIDER SERVICE SERVICE PROVIDER ZIP SERVICE PROVIDER TIME TITLE ZONE 510 511 514	SERVICE PROVIDER ACTIVATION SETTING 516	
23545668	admin@aaaulobody.com	LKSDF8JSE9	A.& A Autobody	AUTOMOTIVE 10012	10012	100	-	2518
23545689	admin@winstar.com	SKDIE8539	Winster Real Estate	REAL ESTATE	10014	v	-	
23545670	admin@sclacpa.com	9834JWFI	SCJA CPA Association	PROFESSIONAL 07030 SERVICE	07030	6		
23545671	admin@wa.com	94K449GS9DF9	First West Airlines	AIRLINES	98104	80		

RESOURCE ID	SERVICE PROVIDER ID	resource title <u>606</u>	RESOURCE OPEN 608	RESOURCE CLOSE <u>610</u>	RESOURCE ACTIVATION SETTING 611	
92238	23545888	Car Repair Bay:	480	1040		7 614
92239	23545668.	Battery Testing Machine	480	1040		2016
92240	23545670	Estate Planning Accountants	420	008		
92241	23545671	Executive Ciub Rooms	0	1440		

F16.6

SERVICE Table TOD

		2 424		17	2/1/0			* .	• .	
SERVICE ACTIVATION SETTING	727			_					-	
APPOINTMENT DESCRIPTION PROMPT	720	rease enter the nature of your	fransinssion froutle.	Please enter the	manufacturer.		riease enter the nature of your Brate transle		Please enter the nature of your	trouble.
SERVICE HOLD PRICE 718				200		600	9		400	
SERVICE SERVICE REQUIRE CREDIT PRICE CARD FLAG 718				-					0	
SERVICE MINIMUM CANCEL DAYS		•				2				·
SERVICE MAXIMUM DAYS 712					•	30			•	
SERVICE MINIMUM DAYS 710	0	•				2				
VICE FRVAL	£5.		. 5			120		240		
SERVICE TITLE 706	Automatic	Iransmission Service/Repair	Hatteries Sell 10	and install		Brake Repair		Electrical and	Electronic Systems	ŀ
SERVICE SERVICE SERVICE ID TITLE TO	23545668	•	23545668	·. i	_	23545668		23545668		
SERVICE ID 702	2995		. 8995			5669		5870	<u> </u>	

16.

APPOINTMENT 746/8 800

	کر - ک	· ·	
APP ACTIVE FLAG 824	-		_
APPOINTMENT APP ACTIVE DESCRIPTION FLAG	Prease install a 1 System V Optima battery	i hear loud sounds when switching gears.	אטור
APP USER CARD EXPIRE D	20/60		אחדר
USER CARD TYPE	VISA	אמרר : אמרר	NOLL
USER CREDIT CARD NUM 818	4776873303780065 VISA	אמרד	אחור
ТАМР	34 21 2000 09:15:14:00DAM	Aug 23 2000 12:45:00:000PM	Aug 24 2000 09:00:25:000PM
END TIMESLOT END NUM TIMES 814	555	765	1260
START TIMESTAMP 810	Ju 21 2000 08:45:14:000AM	Aug 23 2000 12:00:00:000PM	Aug 24 2000 07:00:25:000PM
START TIMESLOT NUM 808	. 523	720	1140
SERVICE ID 80 <u>6</u>	5668	5687	
END USER ID 804	544323	544323 5687	544324 7665
APPOINTMENT ID 802	1001223	1001224	1001225

可ら、8

80%

RESOURCE CACHE 726/e 900

216-		
CACHE STRING 100000000000000000000000000000000000	 αυσουριστους με με το προτουρου σε με το προτουρου με με το προτουρου με με το προτουρου σε με το προτουρου με με	00000000000000000000000000000000000000
25.00 10 10 10 10 10 10 10 10 10 10 10 10 1	54) 10 2000 55:00 18 18 18	10.10 2000 10:15: 45:00 19M
CACHE TIMESTAMP 906	Jd 21 2000 08:45:14:000AM	Jul 21 2000 08:43:14:000PM
RESOURCE 1D G	92239	92240
00000 00000 00000 00000 00000 00000 0000	88006	68006

ERVICE/RESOURCE MAPPING	Tab	lo	1000

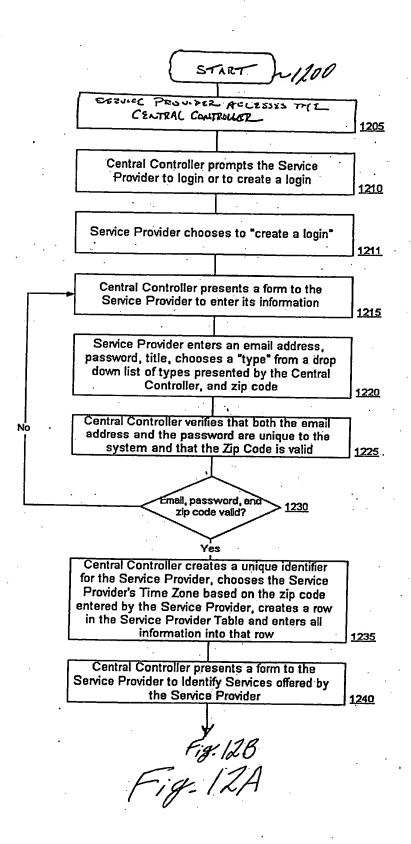
	SERVICE ID 1002	RESOURCE ID 1004	
1006 7	5668	92238.	
1008	5668	92239	
10107	5668	92236	

F16. 10

APPOINTMENT/RESDURCE MAPPING To 6/0:1100

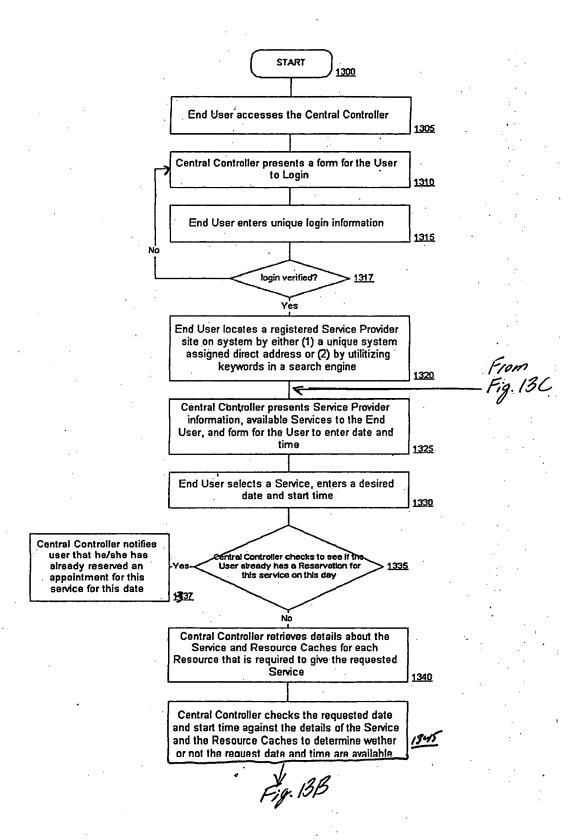
7	APPOINTMENT ID	RESOURCE ID
1106~	1001223	92238
1108-	1001223	92239

F16.1(

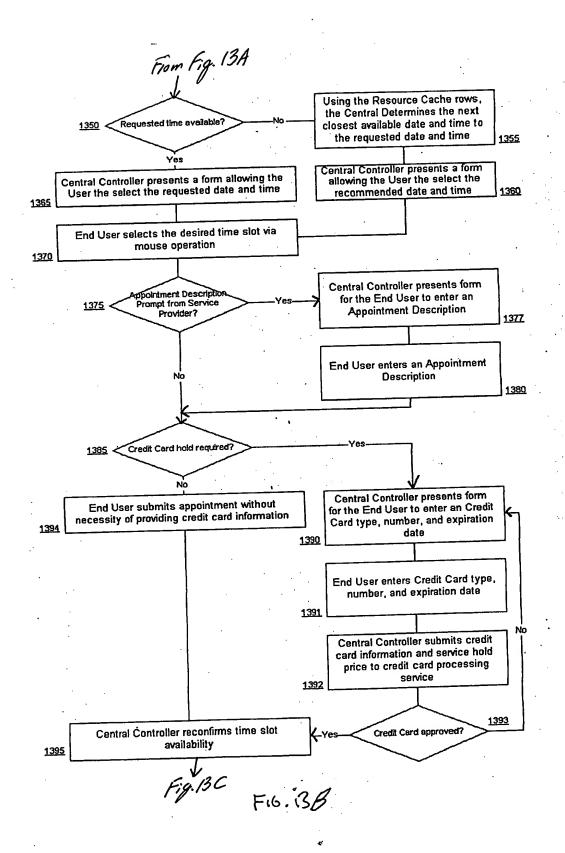


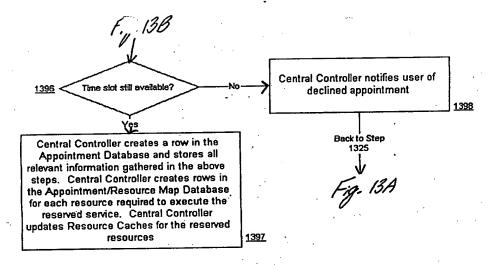
Service Provider enters Service title, # of minutes required to provide the service, minimum advance days for reserving. maximum advance days for reserving, minimum advance days for cancellation by Service User, credit card hold setting, Service price hold if credit card hold is required, and activation setting for each Service Central Controller creates one row in the Service table for each service entered by the Service Provider, and stores the information along with the Service Provider's unique identifier 1250 Central Controller presents a form to the Service Provider to identify the Resources that are used to provide Services 1255 Service Provider enters Resource title, minute of the day that the Resource is available to provide Services, minute of the day that the Resource is not available to provide Services. and activation setting for each Resource Central Controller creates one row in the Resource table for each resource entered by the Service Provider, and stores the information along with the Service Provider's unique identifier 1265 Central Controller presents a form to the Service Provider to associate Resources with Services 1270 Service Provider associates each Service with one or more Resources 1275 Central Controller stores each association of Service and Resource as a row in the Service/ Resource Map Table 1280 Central Controller prompts the Service Provider to change its activation setting allowing the Service Provider to open to providing Service to End Users 1285

F16.12B

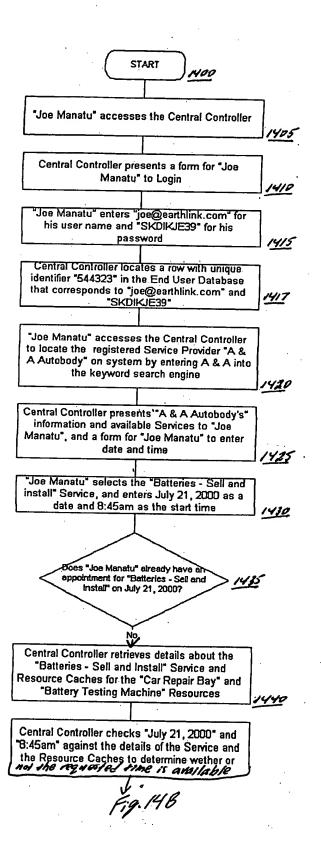


F16.13a

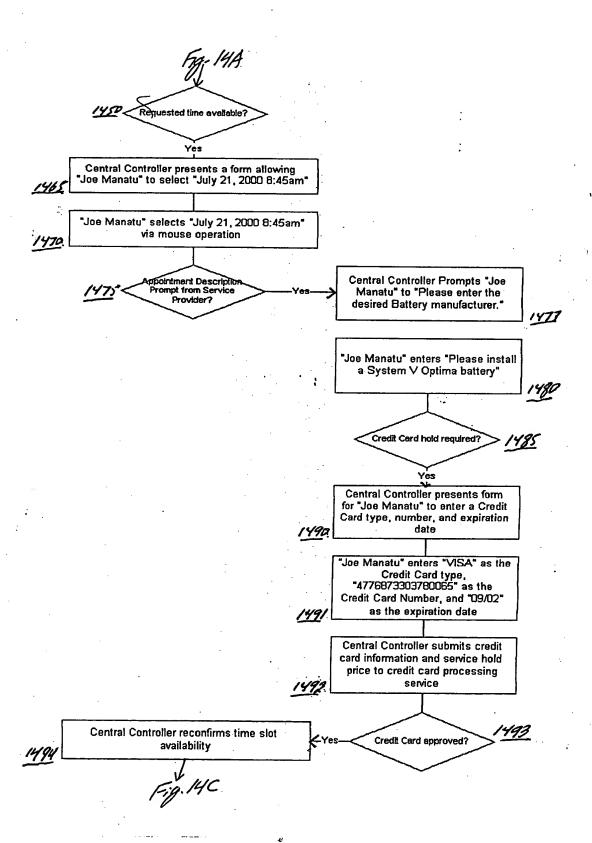




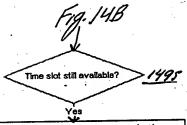
F16.13C



F16. 14ªa



F16. 14 b



Central Controller creates a row in the appointment table with APPOINTMENT ID "1001223" and stores all relevant information gathered in the above steps. Central Controller creates 2 rows in the Appointment/Resource Map table for each resource required to execute the reserved service. Central Controller updates Resource Caches for the reserved resources

1496

F16.14c